

CHILD SAFETY FIRST

At Vacation Care Australia, the safety and wellbeing of children is our top priority.

Safe, Respected, Supported

We recognise that every child has the right to feel safe, respected and supported. Our organisation works to promote environments where children can participate in activities in a way that protects their wellbeing and encourages positive experiences.

As a booking and coordination service connecting children's services with activity providers, Vacation Care Australia expects all providers delivering activities through our platform to operate in accordance with appropriate child safety standards and relevant legislation.



"Vacation Care Australia supports and aligns with the Child Safe Standards and the National Principles for Child Safe Organisations." which guide our approach to promoting safe environments for children.

Our Child Safety Framework

To support our commitment to child safety, Vacation Care Australia maintains a range of policies and procedures designed to promote safe practices when working with children.



Child Safe Policy / Statement of Commitment

Outlines our commitment to wellbeing and provides the framework for our child safety practices. This foundational document ensures all staff and stakeholders understand our primary mission: protecting every child in our care.



Code of Conduct

Our Code of Conduct sets clear expectations for behaviour when interacting with children and outlines appropriate professional boundaries.



Child Safety Complaints and Incident Procedure

This procedure explains how concerns relating to the safety or wellbeing of children can be reported and how those concerns are managed and addressed appropriately.



Child Safety Risk Management Overview

This document outlines how child safety risks are considered and managed within our operations, including how activities and providers are assessed to support safe environments for children.



Provider Child Safety Compliance Declaration

Activity providers delivering services arranged through Vacation Care Australia confirm that they meet relevant child safety requirements and operate in accordance with safe practices.



Provider Child Safety Requirements Policy

This policy outlines the standards and responsibilities expected of providers delivering activities involving children, including expectations relating to supervision, professional conduct and incident reporting.



Working With Children Check (WWCC) Register

Vacation Care Australia maintains records of Working With Children Checks where required by law. This helps ensure appropriate verification of clearances for individuals delivering activities involving children.

Working Together To Support Safe Environments

Vacation Care Australia works closely with OSHC services, vacation care programs, schools, and community organisations that are responsible for the supervision and care of children during activities.



OSHC Services & Schools

We greatly value the role these services play in maintaining safe and supportive environments for children to learn, explore and grow.



Collaborative Approach

By working collaboratively with services and providers, Vacation Care Australia aims to support positive experiences for children while maintaining strong safety practices.



Educators & Staff

The educators and staff within centres play an important role in supporting activity providers so they can deliver engaging and enjoyable experiences for children in a safe environment.

Expectations for Activity Providers

Activity providers delivering services through Vacation Care Australia are expected to operate in a safe and responsible manner when working with children.

- ⚡ Delivering activities safely
- ⚡ Maintaining appropriate professional boundaries
- ⚡ Complying with relevant child protection legislation
- ⚡ Holding appropriate clearances where required by law
- ⚡ Maintaining appropriate insurance
- ⚡ Reporting any safety concerns or incidents



Shared Responsibility:
Providers remain responsible for the safe delivery of their activities, while the hosting service maintains responsibility for the overall supervision and care of children.